

Refuelling Equipment Diagnostic & Support

## YOUR PARTNER IN MAINTENANCE, REPAIR AND OPERATIONS FOR YOUR REFUELLING EQUIPMENT





MASE Certification in progress...





MULTIBRAND

ALL TYPES OF EQUIPMENT www.reds-mro.com

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# SERVICES OFFER

REDS is your partner for the maintenance in operational condition of refuelling equipment, in France and worldwide.

From their commissioning to their removal, through their maintenance and renovation, we offer a wide range of services to ensure compliance with regulatory requirements and the availability of your fleet, for all brands of equipment.

Our activity is based on three main areas: international interventions, on multi-brand equipment, thermal or electric.

### MAINTENANCE, REPAIR AND OPERATIONS PACKS

| Petroleum preventive maintenance  | 01<br>CONFORMITÉ                     | 02<br>AGILITÉ              | 03<br>Sérénité pe | 04<br>ERFORMANCE |
|---|--------------------------------------|----------------------------|-------------------|------------------|
| Petroleum curative maintenance  | ٠                                    | •                          | ٠                 | •                |
| Remote assistance<br>Expiry dates management<br>Hydraulic maintenance<br>Tank maintenance | Option<br>Option<br>Option           | • • •                      | • • •             | • • • •          |
| Chassis maintenance - Thermic<br>Chassis maintenance - Electric<br>Maintenance management | Option<br>Option<br>Option<br>Option | Option<br>Option<br>Option | • •               | • • •            |
| Fleet management<br>Activity management   | Option<br>Option                     | Option<br>Option           | Option<br>Option  | •                |
| Metrology   | Option                               | Option                     | Option            | Option           |

### CUSTOMIZED SERVICES

- Renovation on-site or in workshop
- Equipment or fleet expertise
- Compliance audit

- Training
- On-site or remote commissioning
- Maintenance of stations and depots

# MAINTENANCE IN OPERATIONAL CONDITION PACKS

## 01 CONFORMITÉ

We benefit from a supply of spare parts from our privileged partner ALL4JET®.



#### Petroleum preventive maintenance

- Planning of preventive and regulatory maintenance
- On-site maintenance interventions
- Edition of regulatory control reports

#### Petroleum curative maintenance

- On-site curative maintenance by qualified technicians (on quotation)
- Quick availability and reduced downtime

#### Metrology

• Official periodic verifications (DIRRECTE) & intermediary verifications (JIG)



## 02 AGILITÉ

#### Technical remote access

- Assistance by phone and/or video using ATEX connected glasses
- Remote troubleshooting (video/phone and ticketing) for site managers and their teams
- Computerized follow-up of events
- Availability on working days (extended hours in option)

#### Management of normative expiries

- Management of component replacement (filter cartridges, distribution hoses, elastic sleeves, etc)
- Panning of associated interventions (supply, delivery, assembly...)

#### Hydraulic Maintenance

- Maintenance of the hydraulic oil system
- Oil and wearing parts replacement
- Filter cleaning

#### Regulatory monitoring of tanks

- Test and gauge management
- Preparation of vehicles
- Management of subcontractors
- Execution of tank tests and gauges with associated documentation





#### Fleet managament

- Management of relationships with manufacturers and chassis maintenance networks of all brands
- Management of work requests (quotes, orders, planning)
- Coordination and control of the proper execution of maintenance work
- Maintenance of your fleet in conformity (technical and administrative)
- Technical advice for maintenance optimization

#### Activity

- Operational reporting on the situation of your fleet
- Financial reporting on a secure customer area



#### Chassis maintenance - thermal

- Planning of preventive maintenance
- On-site intervention by our technicians
- Replacement of small defective elements
- Edition of the regulatory control reports (checking of the gearbox and axle levels, oil change and filter replacement)

#### Chassis maintenance - electrical

- Planning of preventive maintenance
- On-site intervention by our technicians on the powertrain and batteries (checking the motor, the drive, the charging device, the steering and braking assistants, the cooling system, the powerbox and the wiring harnesses)

#### Maintenance management

- Secure digital customer account
- Access to the technical data of the vehicles (plans, rapports) and to the planning of interventions



# **CUSTOMIZED SERVICES**

The life cycle of your vehicles and equipment requires special attention and good maintenance will ensure an optimal service rate, recognized by your customers.

All these services will be carried out on personalized estimate.

#### Renovation on site or in workshop

Renovation allows you to give a second life to your refueling equipment and to extend their operational life, by integrating the latest innovations (carbon footprint, ergonomics...).

Beyond a compliance, REDS accompanies you in your electrification projects by relying on a design office and on the workshops of the POURPRIX GROUP.

#### Equipment or fleet expertise

We offer to carry out an assessment of your fleet in order to provide you with the best advice for maintaining the availability of your fleet. Carried out by our team with many years of experience, our assessments are designed to establish a list of corrections and recommend potential improvements.

#### **Compliance audit**

Independent and objective, we can carry out audits to verify the compliance of your equipment with the regulations in force (JIG or internal regulations). We can also assist you during an audit to provide answers to questions relating to maintenance work on your fleet.



#### Training

Optimal use of your equipment contributes to its efficiency and to the safety of refuelling. REDS therefore offers recognised training in the knowledge of refuelling, filtration and vehicle maintenance.

#### On site or remote commissioning

When you purchase or receive your vehicle at your site, we offer to prepare and commission your new vehicle for its first use with training of your operator by one of our technicians. Depending on your needs, commissioning can be carried out on site or remotely, subject to the support of the local team and their knowledge in the field.

#### Maintenance of stations and depots

Our technicians carry out preventive or corrective maintenance on the stations and depots.





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